

August 30, 2021

Important product alert

Skybox customer advisory

This advisory is to notify our customers and partners that Skybox Security strongly recommends customers take immediate action to upgrade the version of their Skybox server to remediate a security issue.

Skybox Security has identified a security issue which affects many of our popular software versions and may require your immediate attention. We highly recommend and encourage our customers, who are using the relevant versions detailed below, to immediately upgrade the system per the guidelines.

The relevant Skybox versions are:

- + 11.1.402 - 11.1.471
- + 11.2.1xx - 11.2.130
- + 11.3.1xx - 11.3.134
- + 11.4.1xx - 11.4.120

Our team has developed and tested a fix for this issue and it is now available. The fix is available for all relevant feature releases: 11.1, 11.2, 11.3 and 11.4 as an upgrade. It is also available as a fresh install and appliance image for the 11.4 release.

New Skybox versions with the fix for this issue:

Skybox feature release	Release to upgrade to	Download link
11.1.xxx	11.1.472	https://update-us1.skyboxsecurity.com/updates/releases/oem1/11.0.0/upgrade-11.1.472-175.sbu
11.2.xxx	11.2.131	https://update-us1.skyboxsecurity.com/updates/releases/oem1/11.0.0/upgrade-11.2.131-218.sbu
11.3.xxx	11.3.140	https://update-us1.skyboxsecurity.com/updates/releases/oem1/11.0.0/upgrade-11.3.140-325.sbu
11.4.xxx	11.4.125	https://update-us1.skyboxsecurity.com/updates/releases/oem1/11.0.0/upgrade-11.4.125-274.sbu

Action required:

It is **imperative** that if you are using one of the relevant versions (per the detailed list above) you will upgrade to a fixed version as soon as possible to ensure mitigation of the issue. If you need any assistance during the upgrade process, or require additional information on this issue, please reach out to us at support@skyboxsecurity.com and reference this product alert.